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February 27, 2025

Via Electronic Mail and U.S. Mail

Ms. Karlene Petitt
19671 Military Rd., South
SeaTac, WA 98188
karlene.petitt@gmail.com

Re: *False and Defamatory Statements Regarding Delta Air Lines, Inc.*

Dear Ms. Petitt:

I write on behalf of Delta Air Lines, Inc. (“Delta”) and pursuant to RCW § 7.96 *et seq.* As set forth below, Delta demands that you correct the false and defamatory statements you have made on your blog, your X account, and on any other channels regarding the experience of the Captain on Delta Connection flight 4819, operated by Endeavor Air (“Flight 4819”) and that you cease and desist from making any further false and defamatory statements regarding Delta.

Flight 4819 was involved in a single-aircraft accident at Toronto Pearson International Airport (YYZ) around 2:15 PM ET on Monday, February 17, 2025. Since that date, you have published false and defamatory information related to Flight 4819’s Captain. Specifically:

- On February 19, 2025, you posted on X that the Captain “on this flight FAILED training as a @Delta FO & CEO Graham returned him to Endeavor as a [captain].”
- On February 20, 2025, in response to an X user who wrote “Delta and Endeavor are saying the assertions the Captain failed to become an FO after his flow are false. Are they lying? What say you?”, you responded: “Nope. They skewed it he simply resigned. He failed. There have been a few.”
- On February 20, 2025, in response to a comment on your blog post titled “Miracle in Toronto,” *see* <https://karlenepetitt.com/miracle-in-toronto/>, you wrote: “This captain was terminated from Delta in 2022 because he failed training as a first officer, and was sent back to Endeavor. This is a deep concern.”

- On February 21, 2025, in your blog post titled “Pilots Be Known,” *see* <https://karlenepetitt.com/pilots-be-known/>, you wrote that the Captain “flowed up from Endeavor to Delta in 2022, but he was unable to pass his first officer training.” You further wrote: “He failed, so they sent him back to Endeavor. Not to start over. Not to get retrained. Not to gain experience. But he stepped back into his old position as a captain.”

These statements about the Flight 4819 Captain are false. As Delta stated on its website on February 20, 2025, “[a]ssertions that he failed training events are false” and “[a]ssertions that he failed to flow into a pilot position at Delta Air Lines due to training failures are also false.” *See* <https://news.delta.com/notice/endeavor-flight-4819>. The Transportation Safety Board of Canada, which has all pertinent information about the Captain, reviewed and approved Delta’s categorical rejection of these false statements.

The defamatory nature of your false statements arises from their express language. These statements are defamatory and harmful to Delta’s reputation because they falsely allege that Delta knowingly allowed a captain with inadequate skill, deficient credentials, or insufficient training to pilot aircraft for Endeavor Air.

Delta demands that you correct or clarify the false statements identified above as required by RCW § 7.96.070. To the extent you have made other similar false statements in other places of publication not identified herein, Delta further demands that you correct or clarify those statements as well. Delta expressly reserves its rights under Washington law or any other applicable law to seek all appropriate relief arising from your false statements referenced herein or any of your other statements regarding Flight 4819. Further, in anticipation of potential litigation, Delta demands that you retain all documents, communications, or other materials related to your discussion of Flight 4819, including any communications you have had with any Delta employees relating in any way to Flight 4819.

Sincerely,

/s/ David L. Balser

David L. Balser